

## Residential ADSL Connection Plans

FunnelWeb Internet was established in 1996 and is recognised as the 'friendliest' Internet Service Provider in the Canberra region. FunnelWeb Internet's focus is on providing all clients with superior Internet access as and fast, personal support.

FunnelWeb Internet also offers **Dialup Access Plans**. Please refer to the Dialup Access Plans brochure for more information.

### What is ADSL?

Asymmetric Digital Subscriber Line (ADSL) technology allows you to receive both Internet data and voice calls at the same time over your existing phone line - without disrupting either service. ADSL can race along at speeds close to 30 times faster (1.5mbps - megabits per second) than your average dial-up Internet connection (56kbps). This means that you will be able to enjoy the full functionality of the Internet without time delays.

### Why choose ADSL?

- Only one phone line required for your Internet connection and voice calls.
- If you dial-in to the Internet every day then ADSL can save you the cost of each phone call you have to make for your dial-up connection. If you have a second phone line for your modem then ADSL means you can get rid of that second line and save hundreds of dollars a year.
- An ADSL connection means you can experience seriously fast download speeds.

### Residential ADSL Connection Plans

\*\*\* **Static IP Address available for \$4.95/monthly.** \*\*\*

Residential ADSL Connections Plans					
Plan Name	Monthly Fee	Included Hours	Included Download	Cost / additional MB	Shaping
256/64 Starter	\$29.95	Unlimited	200 mb	\$0.16	N/A
256/64 Flat 1	\$49.95	Unlimited	5,000 mb	N/A	64kbps after 5,000 mb
256/64 Flat 2	\$59.95	Unlimited	20,000 mb	N/A	64kbps after 20,000 mb
256/64 Flat 3	\$64.95	Unlimited	30,000 mb	N/A	64kbps after 30,000 mb
512/128 Flat 1	\$74.95	Unlimited	15,000 mb	N/A	64kbp after 15,000 mb
512/128 Flat 2	\$89.95	Unlimited	30,000 mb	N/A	64kbps after 30,000 mb
512/128 Flat 3	\$94.95	Unlimited	50,000 mb	N/A	64kbps after 50,000 mb
1500/256 Flat 1	\$129.95	Unlimited	25,000 mb	N/A	64kbp after 25,000 mb
1500/256 Flat 2	\$174.95	Unlimited	50,000 mb	N/A	64kbps after 50,000 mb
1500/256 Flat 3	\$184.95	Unlimited	60,000 mb	N/A	64kbps after 60,000 mb

\*\*\* All new Residential ADSL Connection Plans incur a Setup Fee of \$149.95. \*\*\*

\*\*\* Churning from another ADSL provider to FunnelWeb incurs a reduced Setup Fee of \$85.00. \*\*\*



Terms and Conditions apply for all Residential ADSL Connection Plans. The Residential ADSL Terms & Conditions are available on request or at any time from [www.fwi.net.au](http://www.fwi.net.au).

***Please Note:***

- \* Payment as automatic credit card deductions only
- \* Contracts are for 6 months. Disconnections less than 6 months into the contract incur an \$86.00 cancellation fee and all monthly usage charges must be paid out. A line speed or plan change incurs a \$64.00 fee.

***Additional Information***

- Speeds are presented in downstream/upstream format. For example, 256/64 represents up to 256kbps received by the user from the Internet, and upstream 64kbps refers to traffic sent to the Internet from the user. Speeds are indicative only.
- A PSTN phone line is needed in order to connect to the ADSL Broadband service. FunnelWeb Internet can check to see if you are connected to an ADSL enabled exchange.
- Set-up fees do not include hardware costs or configuration of hardware. If you need help with configuring your hardware, we can assist. For those users with an ADSL modem, you can drop your computer off at our offices and we will do the hard work ready for you to take home, plug in and simply log on. An hourly rate will be charged with a minimum of 1 hours work.
- Monthly fees are billed in advance and excess usage billed one month in arrears. Credit card auto-deductions only. All prices include GST.
- Fees and allowances coincide with calendar months and are pro-rated if accounts are started or terminated part way through a month.
- Limited personal details will be disclosed to third parties for the installation and maintenance of broadband services.

***Contact FunnelWebInternet on***

***1300 360 024 or [info@fwi.net.au](mailto:info@fwi.net.au)***

***to find out if you can get ADSL in your area***

